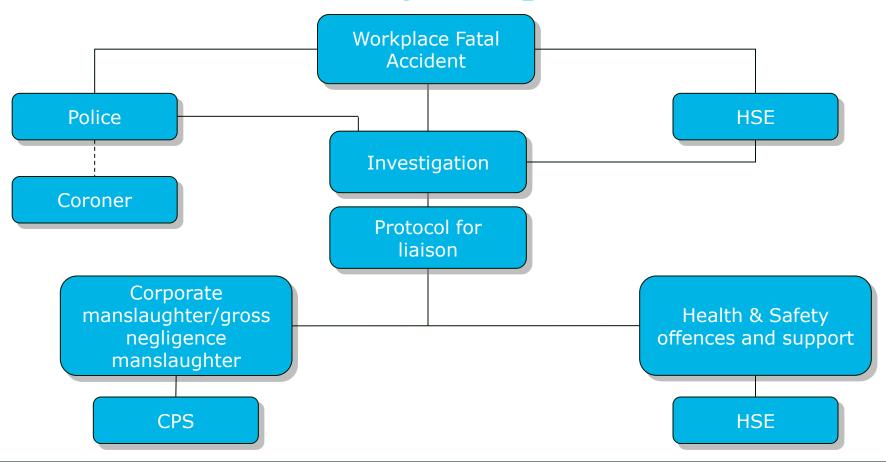


# The investigation process and practicalities

Fatal accident investigation protocols





## The Site Visit

## Key considerations

- When will it occur?
- Who will be there?
- Are you/your staff prepared?



## Powers of HSE Inspectors

### Section 20 HSWA powers

- enter premises
- examine and investigate
- Take samples
- Require a person to give answers to such questions as the inspector thinks fit
- Require the production of, inspect and take copies of any entry in any books or documents





# Testing your awareness

*Interviews* 







# Legal requirement to investigate?

- No specific requirement, but
  - Investigating Accidents and Incidents (HSG245)
  - Management of Health and Safety at Work Regulations 1999 (MHSWR)
  - Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995 (RIDDOR)
  - Successful health and safety management (HSG65)

# Levels of investigation (HSG 245)

Likelihood of recurrence	Potential worst consequence of adverse event				
	Minor	Serious	Major	Fatal	
Certain					
Likely					
Possible					
Unlikely					
Rare					

# Levels of investigation (HSG 245) Who?

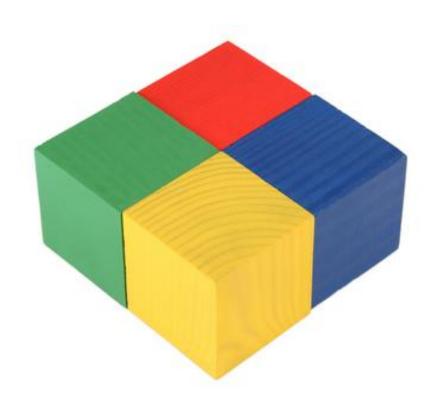
- Minimal Level
   (Minor-Unlikely/Rare)
  - relevant Supervisor looks into what happened to see what lessons can be learned to prevent a recurrence
- Low Level
   (Minor-Certain/Likely/Possible)
   (Serious-Unlikely/Rare)
  - short investigation by Supervisor or Line
     Manager into immediate and underlying causes
     to learn any general lessons

# Levels of investigation (HSG 245)

- Medium Level
   (Serious-Certain/Likely/Possible) (Major-Unlikely/Rare)
  - more detailed investigation by Supervisor, Line Manager, Health and Safety Officer, Employee Representative to look for immediate, underlying and root causes
- High Level
   (Major-Certain/Likely/Possible) (Fatal)
  - team based investigation involving Supervisor,
     Line Manager, Health and Safety Officer,
     Employee Representative under the direction of Directors/Senior Managers

## Structure

- Executive Summary
- Introduction / Background
- Body
- Personal factors
- Physical factors
- Management
- Previous history
- Conclusions



## PR and Media

- Spokesperson?
- Press conference?

- Voluntary statement?
- Insurers?







# Legal privilege

- Protects confidentiality
- Dominant purpose?
- Internal investigation reports?
- Who to distribute to the limited distribution rule
- Partial release?

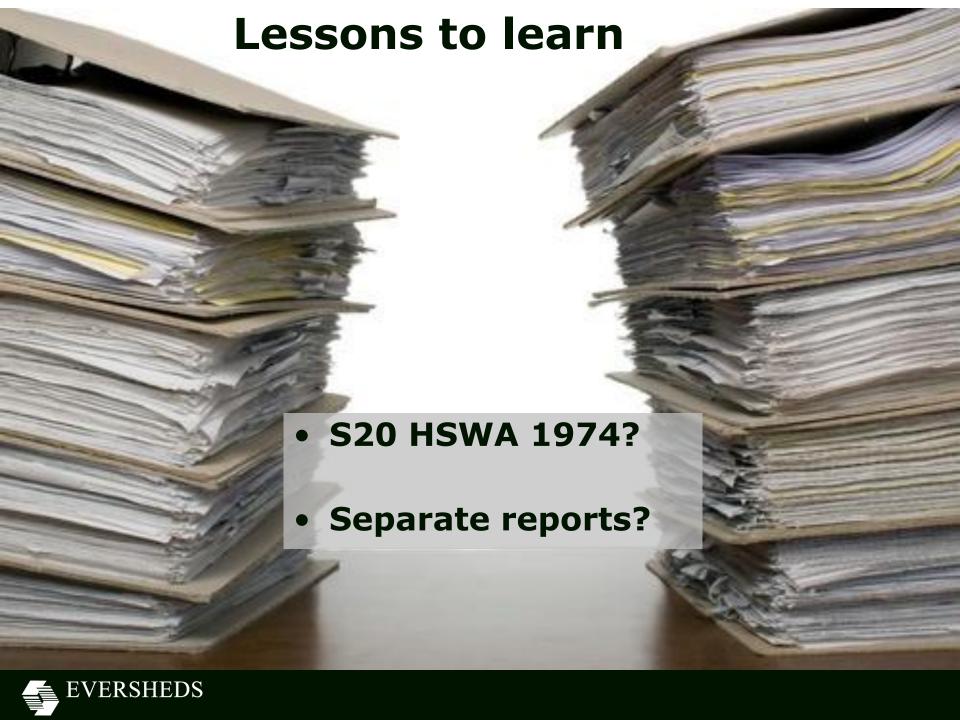


## Civil vs Criminal

 Civil proceedings commenced before criminal

- Substantial Disclosure
- Accident investigation reportcan this be disclosed?

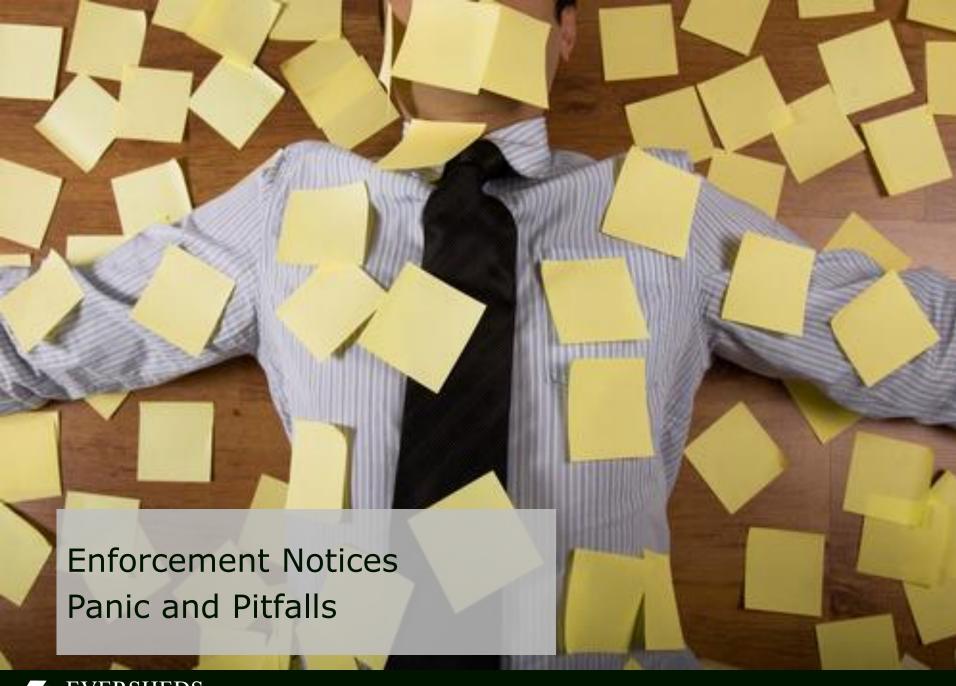




# Investigations and potential claims







## **Enforcement Notice Basics**

#### A reminder



- Types of Enforcement Notice:
  - Prohibition Notice
  - Improvement Notice
- Number of Enforcement Notices issued by enforcing authorities in 2009/10:

15,881

## **Enforcement Notices**

#### Common mistakes

- Enforcement Notice = No Prosecution
- Assuming compliance is essential
- Viewing Notices as non-negotiable
- A willingness to please
- Failing to appreciate the wider picture



## Threshold for service

## Inspector's Opinion (1)



For an Improvement Notice (Section 21 HSWA 1974):

"a person:

- (a) is contravening one or more of the relevant statutory provisions; or
- (b) has contravened one or more of those provisions in circumstances that make it likely that the contravention will continue or be repeated"
- For a Prohibition Notice (Section 22 HSWA 1974):

"the activities involve or, as the case may be, will involve a risk of serious personal injury"

## Threshold for service

Inspector's Opinion (2)

"the activities involve or, as the case may be, will involve a risk of serious personal injury"

Risk = Any possibility of danger

Multifaceted approach to determining risk

Is a Notice warranted?



## Threshold for service

Inspector's Opinion (3)

Does it differ for fire?

Regulatory Reform (Fire Safety) Order 2005:

"a risk to relevant persons so serious that use of the premises ought to be prohibited or restricted"

Immediate Prohibition Notice:

"the risk of serious personal injury is or, as the case may be, will be imminent"





# Risk Gap Analysis

Risk Gap	Standards	Initial Enforcement Expectation* (to secure compliance with the law)	Prosecution
Extreme	Defined	Improvement Notice	Yes
	Established	Improvement Notice	Yes
	Interpretative	Improvement Notice	
Substantial	Defined	Improvement Notice	
	Established	Improvement Notice	
	Interpretative	Letter/inspection form	
Moderate	Defined	Improvement Notice	
	Established	Letter/inspection form	
	Interpretative	Letter/inspection form	
Nominal	Defined	Letter/inspection form	
	Established	Letter/inspection form/Verbal warning	
	Interpretative	Verbal warning	

# Responding to a Notice

## Initial thoughts

- Jurisdiction of Officer involved
  - Local Authority
  - Fire Authority
  - HSE
- Technical Breaches:
  - Company name/location
  - Offences
  - Time/date
  - Person served







# Responding to a Notice

Acceptance and compliance

- Implication for prosecution
- Approval from enforcing authority
- How far to comply
- On record (HSE website and tender process)



# Responding to a Notice

## Appeal

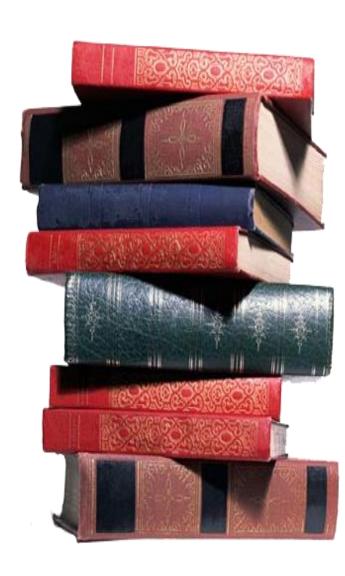
- Starting an Appeal 21 days
- Relevant Body Employment Tribunal
- Holding position
- Effect of Appeal on the Notice served



# Appealing a Notice

#### Common Grounds

- Notice fundamentally flawed
- Inspector exceeded powers
- No contravention of statute
- Not 'reasonably practicable' or impossible to comply
- No risk of serious personal injury (for Prohibition Notices)



**Role of the Tribunal** 

**Becoming the Inspector** 

 NOT a review of the Inspector's decision

• Ask: What would the Tribunal do?

 Considering all information at date and time of service



## Penalties for serious and fatal incidents

- The law has not changed
- The application has



- CorporateManslaughter
- Health and Safety
   Offences
- Individual Offences
- Regulatory breaches



Sentencing Guidelines Council Guidelines
Corporate Manslaughter and Health and Safety Offences
Causing Death



# When does the guidance apply?

 Only relates to organisations - not individuals

 For health and safety offences, only when proved the offence was a significant cause of death



# Key Guidance

- Fine for corporate manslaughter
  - "will seldom be less than £500,000 and may be measured in millions of pounds"
- Fine for health and safety offences causing death
  - "will seldom be less than £100,000 and may be measured in hundreds of thousands of pounds or more."

# Financial Information to be Provided by the Court

- Companies published audited accounts
- Partnerships annual audited accounts
- Local Authorities, police and fire the Annual Revenue Budget
- Health Trusts Monitor (independent regulator of NHS Trusts) reports

# Change in reality?

Doing fine...





#### **Buncefield - Penalties**

1. Total £3,600,000 Costs £2,600,000

2. HOSL £1,450,000 Costs £1,000,000

3. BPA £300,000 Costs £480,000

4. Motherwell £1,000 Costs £500

5. TAV £1,000 Costs £500

#### Recent cases

# Tesco - April 2010

£95,000 fine + £24,321 costs



"Fire safety is a key part of good business management and the general public should feel safe from fire "

- Breaches of 2005 Order:
  - Fire doors wedged open
  - Obstructing emergency exits
  - Failure to clear emergency routes
  - Storing flammable materials in protected stairway

#### Recent cases

# RWE npower / AMEC -2011

- Maintenance worker fell 12 metres through unprotected opening (June 2007)
- Confusion and misunderstanding between RWE as client and AMEC as principal contractor
- RWE: £250,000 fine + £30,000 costs (Sec.2)
- AMEC: £200,000 + £30,000 costs (Reg.11)

# First Prison Sentence for Section 7 HSWA



#### The case of the errant headmaster

- Students 'may' have been slightly inebriated
- 'A serious error in an otherwise unblemished career'
- Now retired
- Fine PERSONAL not organisational under S7



#### The case of the errant director

- Ernest Jones 4/2/10
- Had no management system in place
- Jones was aware of the risks but did nothing to mitigate them
- Fine £2k
- £1k Costs



# The Young Report





# **Cost Consciousness** DOW JONES Rob zelfs property Rob zelfs soft&ser Rob zelfs telecom



## Background

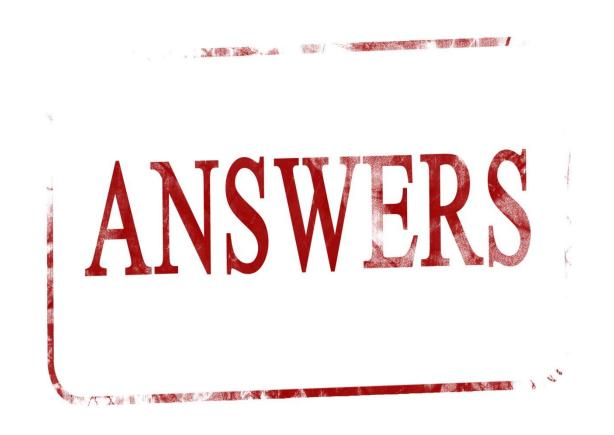
- The Young Report
- Tightening of the public purse
- Change in Government policy to recover costs from duty holders
- Environmental Legislation 'Polluter Pays' Principle



# What about Local Authority Enforcement?



#### What next for HSE?



### QUESTIONS?

